

Cesca Piano Service Covid 19 Protocols

I am now scheduling piano service appointments for fully vaccinated customers as I continue to follow guidelines outlined by the CDC, county and state. I have been fully vaccinated and boosted, but given the current CDC recommendations and state indoor mask mandate, I request that masks be worn inside the home while I am there. Call or email for more information. See below for mitigation and prevention protocols that you and I must follow to ensure that we are both kept safe. These protocols will remain in place until further notice.

Before I arrive:

- 1. If anyone in the household is sick or has any cold or flu-like symptoms, please call to reschedule. If anyone in the household has tested positive for COVID-19, is symptomatic, or is currently under quarantine because of suspected exposure please reschedule when the quarantine period is over (10 days). I will do the same. There will be no late cancellation charges. I take my own temperature and check for symptoms prior to each appointment.**
- 2. Stop piano use at least an hour before I arrive, remove all objects from the top of the piano.**
- 3. If possible, the room should be ventilated with outside air for at least an hour and during the time I am there. Note that continuous ventilating of the room after the piano is tuned can create some tuning instability.**
- 4. If you know of specific issues other than tuning that need to be addressed please advise me in advance so I can be sure to bring what I need, schedule adequate time and avoid having to book a follow up appointment.**

While I'm there:

- 1. I clean the keys and high touch areas before and after my work along with any tools that I use. I carry my own products. If the piano is a grand piano and you wish to remove the music desk and open the lid before I get there, that's fine but not necessary. If you're not comfortable with removing the parts or opening the lid don't worry about it, I can deal with it when I arrive.**
- 2. Please provide me with access to a clean bathroom, sink and paper towels for my use if needed. Ventilate the room by exhaust fan or open window if possible. If you don't have paper towels I will have my own. If there is no bathroom access let me know in advance.**
- 3. I will wear a mask for the duration of my work and ask that my customers wear a mask as well.**
- 4. Please keep children and pets out of the area while I am working.**

After I depart:

1. **You may wipe down the keys as a precaution but I do disinfect them when I am done. Just as a precaution I recommend that the room where I am working remain ventilated and not be put back in use for at least an hour.**
2. **Payment by cash or check is fine. I do accept electronic payment methods through Zelle. I do not accept credit cards. Payment is due upon completion of work.**

My goal is to minimize risk and ensure that both you and I are protected. Your cooperation is appreciated. If I feel the environment is not conducive to you and me observing safety protocols I will suggest we reschedule. If you have any concerns please let me know in advance. Minimizing contact between us is the best and safest route.

Be well, be safe and don't hesitate to contact me with any questions or concerns.

Thank you,

**David Cesca
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